# **CONTENTS**

#### 處長回顧

#### **DIRECTOR'S REVIEW**

1-10

#### 組織

#### **ORGANISATION**

11-14

### 2023年大事回顧 **MAJOR EVENTS IN 2023**

15-20

## 行動 **OPERATIONS**

#### 23 服務承諾 Performance Pledge

- 24 調派及通訊 Mobilising and communications
- 25 行動專組/專隊 Specialised operations units / teams
- 29 滅火 Firefighting
- 33 特別服務 Special services
- 37 救護服務 Ambulance service
- 土耳其搜救行動 Search and rescue operation in Türkiye

# 防火工作

#### FIRE PROTECTION

- 牌照及審批 Licensing and certification
- 消防安全 Fire safety

# 人力資源管理

#### **HUMAN RESOURCES MANAGEMENT**

- 55 招聘、編制和財政 Recruitment, establishment and finance
- 培訓和發展 Training and development
- 對外訓練及交流 Training and exchange with external parties
- 部門支援 Departmental support

## 行政及後勤支援

#### ADMINISTRATION AND LOGISTICAL SUPPORT

- 65 機構事務和策劃 Corporate services and planning
- 資訊科技管理 Information technology management
- 工程及運輸 Workshops and transport
- 採購及物流 Procurement and logistics

05

#### 與時並進

#### TO MOVE WITH TIMES

- 71 消防及救護學院訓練課程評審 Accreditation of training courses of the Fire and Ambulance Services Academy
- 71 新消防局和救護站 New fire stations and ambulance depots
- 更換第三代調派系統 Replacement of the Third Generation Mobilising System
- 新設備 New equipment

# 與內地和海外的聯繫

#### LINKS WITH THE MAINLAND AND OVERSEAS

75-78

# 應急準備的教育和宣傳

#### EMERGENCY PREPAREDNESS EDUCATION AND PROMOTION

- 81 反恐工作 Counter-terrorism efforts
- 82 公眾教育設施 Public education facilities
- 83 善用流動平台及社交媒體宣傳 Promotion on mobile platform and social media
- 85 社區應急準備講座及宣傳活動 Community emergency preparedness talks and publicity events
- 推廣消防安全的計劃 Programmes on promotion of fire safety
- 推廣救護服務、心肺復甦法及自動心臟除顫器的計劃
  - Programmes on promotion of ambulance service, CPR and AED

08

## 融入社區及青年發展

#### INTEGRATION INTO THE COMMUNITY AND YOUTH DEVELOPMENT

- 97 消防及救護青年團 Fire & Ambulance Services Teen Connect (FAST Connect)
- 101 二零二三年區議會一般選舉宣傳活動 Promotion on 2023 District Council Ordinary Election
- 103 消防處社區聯動網絡 FSD Community Collaboration Network
- 103 消防處義工隊 FSD Volunteer Team
- 104 少數族裔青少年發展團隊 Ethnic Minority Youth Development Team

# 團隊點滴

## **TEAM INSIGHTS**

107-128

## 附錄

#### **APPENDIX**

- 131 組織圖 Organisation chart
- 133 消防局及救護站 Fire stations and ambulance depots
- 141 勳銜及嘉許 Honours and awards
- 142 二零二三年消防處獲頒獎項 Awards received by the Fire Services Department in 2023
- 143 火警統計數字 Fire statistics
- 146 特別服務統計數字 Special services statistics
- 救護召喚統計數字 Ambulance calls statistics
- 149 防火統計數字 Fire protection statistics